



## CAT LIFT Sub-Committee Action Items

Wednesday, May 14<sup>th</sup> 2025

9:30 a.m. – 11:00 a.m.

Webex

### Recording:

<https://tmshare.webex.com/recording/service/sites/tmshare/recording/e7422b68130e103eb7f6bedbe861fe11/playback>

### Password:

yZNDKvH2

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### Agenda

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#### A. 9:30 - Call to Order and Introductions – Committee Co-chair

#### B. TriMet staff updates

- UPLIFTED newsletter



#### Action Items:

None to report

- Launch of TriMet NEXT

#### Action Items:

-Look into the app being able to continually search for a ride instead of needing to activate the system again (similar to Uber and LYFT platforms)

- Age of LIFT vehicle fleet

#### Action Items:

-What's the replacement process look like?

-What's the difference in the series of average the average fleet

-Are the new gas vehicles better on them than those of diesel?

- Provide the committee a document of all of the TriMet LIFT vehicle wraps from North Pole Studio's

**Action Items:**

-Provide copy of final document to the committee

- Question on free Summer Youth pass possibly being implemented into LIFT.

**Action Items:**

-Keep the conversation going internally at Trimet

- Findings from IVR message not reaching rider's voicemails.

**Action Items:**

None to report

### **C. Standing agenda item(s)**

- Eligibility stats

**Action Items:**

None to report

### **D. Committee Member Feedback & Discussion**

- Group rides

**Action Items:**

-Did group rides stop? If so, when and why?

-Add more languages to safe harbor

-Can CAT sit in on LIFT call center calls to see how the other side of things work?

- Provide information on how deaf riders schedule LIFT rides

- LIFT subcommittee FY25 work plan review

-Same Day Service

-Vehicle upgrade wish list

-Technology upgrades

-LIFT+

-Updated LIFT reporting

-Translation into 5 safe harbor languages

-Transit Driver Appreciation Day

**Action Items:**

None to report

- LIFT subcommittee FY26 work plan  
**Action Items:**  
None to report